



شماره: BA170023 تاریخ: 1397/06/14 برابر با 2018/09/05 صفحه 1 از 4

BRITISH AIRWAYS
GSA IRAN

بخشنامه شماره 23

از: شرکت پارسیان پرواز مهر، نماینده انحصاری هواپیمایی بریتیش ایرویز در ایران

به: تمامی مدیران و همکاران دفاتر خدمات مسافرتی و گردشگری

موضوع: پروازهای جایگزین BA از تاریخ 23 سپتامبر 2018

با درود

پیرو بخشنامه شماره 21 به تاریخ 3 شهریور 1397 برابر با 25 اوت 2018 در ارتباط با تعلیق پروازهای BA در مسیر لندن-تهران از 31 شهریور 1397 معادل 22 سپتامبر 2018 و تهران - لندن از تاریخ 1 مهر 1397 برابر با 23 سپتامبر 2018، ادامه پروازهای جایگزین طبق دستور العمل زیر اعلام می گردد:

Route affected	London (LHR) – Tehran (IKA)
Tickets issued by	22 August 2018
Ticket travel dates	From 23 rd September 2018 onwards
Rebooking Allowance on BA	Rebook onto any British Airways operated service between London (LHR) and Tehran (IKA) departing on or before 22nd September 2018 . Rebook into the same class as original or the lowest class available in the same cabin .





شماره: BA170023 تاریخ: 1397/06/14 برابر با 2018/09/05 صفحه 2 از 4

BRITISH AIRWAYS
GSA IRAN

**Rebooking Allowance on
Lufthansa (LH)**

Rebook onto **Lufthansa (LH) services** between **Frankfurt (FRA) and Tehran (IKA)** or v.v. as close to the original travel date as possible but **not earlier than 23 September 2018 or later than 30 March 2019**

Rebook into the **same cabin as originally booked on BA** in the **lowest available booking class**

Then rebook a connecting **British Airways** operated service between **Frankfurt (FRA) and London (LHR)** or v.v.

Rebook into the **same class** as original or if not available the **lowest class in the same cabin**

Must add:

OS LH INVOL LH/BA AGREEMENT

OS LH PSGR or Agents Telephone Number

Notes:

Redemption tickets & group bookings are **not** included in the rebooking agreement

**Rebooking Allowance on
Austrian (OS)**

Rebook onto **Austrian (OS) services** between **Vienna (VIE) and Tehran (IKA)** or v.v. as close to the original travel date as possible but **not earlier than 23 September 2018 or later than 30 March 2019**

Rebook into the **same cabin as originally booked on BA** in the **lowest available booking class**

Please note that OS do not operate a Premium Economy cabin on this service – **BA WT+ customers should be rebooked into the Economy cabin on OS**

Then rebook a connecting **British Airways** operated service between **Vienna (VIE) and London (LHR)** or v.v.

Rebook into the **same class** as original or if not available the **lowest class in the same cabin**

Must add:

OS OS INVOL OS/BA AGREEMENT

OS OS PSGR or Agents Telephone Number

Notes:

- Redemption tickets & group bookings are **not** included in the rebooking agreement



شماره: BA170023 تاریخ: 1397/06/14 برابر با 2018/09/05 صفحه 3 از 4

BRITISH AIRWAYS
GSA IRAN

<p>Rebooking allowance on Turkish (TK)</p>	<p>Rebook onto Turkish Airlines (TK) between Istanbul (IST) and Tehran (IKA) or v.v. as close to the original travel date as possible but not earlier than 23 September 2018 or later than 30 September 2019</p> <p>Rebook using the following TK booking classes:</p> <ul style="list-style-type: none"> • BA WT/WT+ book into U/W/P/V/L/T/Q/E/O/S/H/A/M/B/Y • BA Club book into J/K/Z/D/C <p>Then rebook a connecting British Airways operated service between Istanbul (IST) and London (LHR) or v.v.</p> <p>Rebook into the same class as original or if not available the lowest class in the same cabin</p> <p>Must add: OS TK INVOL TK/BA AGREEMENT OS TK PSGR or Agents Telephone Number</p> <p>Notes:</p> <ul style="list-style-type: none"> • Group bookings are not included • Must NOT use any other booking class than stipulated above otherwise Contact Centre/Agency will be charged full commercial fare
<p>Origin/Destination changes</p>	<p>Yes – Alternative gateway must be within 300 miles* radius of the original point of origin or destination</p>
<p>Period</p>	<p>Within 3 days before or up to 14 days after the original departure date (ticket validity may be extended)</p>
<p>Refunds Allowed</p>	<p>Yes – As per Conditions of Carriage</p>
<p>Available for Trade</p>	<p>Yes</p>
<p>Important Information</p>	<ul style="list-style-type: none"> • One involuntary ticket change allowed, this includes any refund which once actioned is not reversible • Do NOT rebook onto any other carrier unless allowed in the fare rules of the ticket OR until an involuntary rebooking option is published above • Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. BA reserves the right to withdraw guidelines at any time





شماره: BA170023 تاریخ: 1397/06/14 برابر با 2018/09/05 صفحه 4 از 4

BRITISH AIRWAYS
GSA IRAN

خواهشمند است توجه فرمایید بر اساس دستورالعمل فوق، تغییرات مربوطه تنها 1 بار قابل اعمال می باشد. لذا پس از اطمینان از تایید مسافران خود، اقدام نمایید. ضمناً تمامی مسوولیت رزرو (طبق دستورالعمل بالا) به عهده آژانس می باشد و این شرکت مسوولیتی در این قبال ندارد.

بدیهی است در صورت دریافت هرگونه دستورالعمل جدید، مراتب طی بخشنامه های آتی به اطلاع خواهد رسید.

پیشاپیش از حسن همکاری شما سپاسگزاریم.

با احترام

